

No	Date	Sender	Main Receipient	Other Receipients	Content	Attachments
41	14/11/17	Ana Pereira	PAJ		Receipt of formal complaint	
46	22/11/17	PAJ	Nikky Hickman	Leo Docherty MP	Awaiting response regarding MDT. We view MDT at this time wholly unacceptable	
56	8/12/17	Nikky Hickman	PAJ RAJ		Nov Review Report attached	Nov Review Report
57	10/12/17	PAJ	Continuing Care	SCAJ	Receipt of Nov Review. Note that report contains misleading information along with contradictory assertions. It is not a true record of proceedings	
72	22/1/18	Nikky Hickman	PAJ RAJ		Request Agency office unavailable for review. Carer on site. Care records available for meeting	
73	24/1/18	PAJ	Nikky Hickman	Continuing Care SCAJ	Letter regarding Jan Review. Failure to follow process resulting in MDT recommendation	Jan Review Issues
74	26/1/18	Nikky Hickman	PAJ		Letter sent to clinicians for response	
81	5/2/18	PAJ	Nikky Hickman		Request for Jan Review Report	
82	5/2/18	Nikky Hickman	PAJ		Jan Review Report attached	Jan Review Report
83	5/2/18	Nikky Hickman	PAJ		Qualifications of Meriel Chamberlain	
106	27/2/18	PAJ	Nikky Hickman	SCAJ	Request for any paperwork re additional reviews by Meriel Chamberlain or others	
107	27/2/18	Nikky Hickman	PAJ		Will investigate and get back as soon as possible	
108	2/3/18	PAJ	Nikky Hickman	SCAJ	Follow up request for information	
109	5/3/18	Nikky Hickman	PAJ		Apology for delay (office closed on Friday due to snow). Will get response asap	
110	5/3/18	Nikky Hickman	Pauline Dorn	PAJ	Forwarded message from PAJ (2/3/18) to Pauline Dorn	
111	8/3/18	Pauline Dorn	PAJ	Nikky Hickman	Confirmation that there is no additional paperwork for review carried out by Meriel Chamberlain	
					2 attachments from internal CCG emails are also missing (both drafts of responses to complaints - we have received other drafts)	
					The CCG did not include any emails that did not go through Nikky Hickman or Libby Thomas	