

Quotes from Contemporaneous Notes – 8 November 2017 Review Meeting

(Confirmed by Recording of the Meeting)

RD – Roy Dube (Case Coordinator)

RAJ – Rachael Austen-Jones (Patient)

PAJ – Phil Austen-Jones (Husband)

10.14	RD	Stated that the review is due to the standard timeframe. 3 monthly basis. Every 3-6 months.
	RD	I saw the emails. <i>[This was in response to PAJ stating that emails prove that review is as a result of hours relating to package.]</i>
	RD	Yes. 3-6 months only. Most reviews 3-6 months.
	RD	No. We are not looking at the previous review. We are looking at this review entirely separate review.

	RD	I need to make my own independent judgement view on an individual's needs, rather than use somebody else's report. I want to use my own assessment.
	RD	Let me do an assessment the way it is supposed to be done.

12.34	RD	Can we not put it down to say the carers will have to come in at this specific time?
	RD	That is what I will recommend.

12.35	RD	She will require support with her needs but according to the observation but I don't think she will need somebody there all the time
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12.42	PAJ	So the health professionals that have known Rach for over ten years believe that Rach is at risk all day.
	RD	I acknowledge that she is at risk.
	PAJ	We are not talking about the other people we are talking here about Rach... Dad are you okay?
		SCAJ HAD A MEDICAL INCIDENT CAUSED BY THE STRESS OF THE MEETING. MRS A AUSTEN-JONES - AEAJ (Mother-in-law to RAJ) HAD TO BE SUMMONED BY PAJ TO ASSIST SCAJ. DURING THIS TIME, THE FOLLOWING WAS SAID: RD - We can continue, Rachael?
	RD	I am saying that we need, for me, I think a proper package is for us to look at the package and the times the carers come in to assist Rachael.

12.48	RD	I will recommend that we, I will suggest that we look at different times that the carers come in.
	PAJ	Well, we will appeal straight away.
	RD	Well you can appeal that, then let me just sum up then.
	RD	I think we need to do a proper DST and review meeting to reassess the whole eligibility.
	PAJ	So you don't think there is a Primary Care [sic] Need? Or you think there might not be a Primary Care [sic] Need?
	RD	There might not be.

12.55	RD	I will feedback to my manager to say this is the problem, the issue that they won't...
	PAJ	I'm sorry, I don't quite, what have we refused.
	RD	You said that you don't want the package to be changed.

REQUEST LEAVE

13.02	PAJ	You think there might not be a Primary Care [sic] Need.
	RD	If I didn't think that I wouldn't be calling for an MDT.
	PAJ	But interestingly, what you have actually said is that might not even be a Primary Care [sic] Need when your original assessment was there is a care need but only at certain hours. So there is a contradiction there.

13.04	PAJ	So you are going to deny this. You are going to deny that you said that there is a care need but only in certain hours.
	RD	Yes. Yes, there is a care need.
	RD	No, no. If I say no, then I am taking away the whole package. When I am saying let's negotiate the package of care it means that is a need.
	RAJ	So there is a Primary Care [sic] Need.