

Dear Michelle De La Cruz

Please could you forward the following message and two attachments to Maggie MacIsaac, Stuart Ward and Peter Bibawy.

Kind regards
Phil Austen-Jones

Dear Maggie MacIsaac, Stuart Ward and Peter Bibawy

Thank you for the letter of 27 January 2020. Please find attached our response.

In addition, you are likely to be aware that we took covert recordings of the November 2017 and January 2018 reviews. Despite the serious concerns we have raised about the review meetings, no one from the CCG has requested consent to hear the recordings.

“Patients recording NHS staff in health and social care settings” (NHS Protect, May 2016) states, “The content of the recording is confidential to the patient, not the doctor or healthcare staff. The patient can waive their own confidentiality as they wish; this could include disclosing the details of their consultation with third parties or even posting and/or sharing the recording in unadulterated form on the internet through social media sites.”

If you agree with this legal basis, we strongly recommend that you listen to the recordings (we can provide the full versions – 3 hours each - and an abbreviated version – 10 minutes) so that you can hear the evidence for yourselves. Consent will be given by us. Please note that the abbreviated version contains clips from the Local Resolution Meeting (15 February 2018) which was recorded with the knowledge of all participants, including Pauline Dorn and Libby Thomas.

Yours sincerely

Phil Austen-Jones